

Frequently Asked Questions (F.A.Q.)



What time does the bus come to my stop?

The start time for each route is listed by the first stop on the route list. You can add an additional three minutes between each stop to estimate your exact pick up time. You can also contact the transportation office to verify the times using the contact information provided on this web site.

What time do buses leave campus in the afternoons?

Due to the large number of buses that provide service to Enloe afternoon dismissal takes approximately thirty- five minutes each day. Buses load students in three waves with the first group departing at 2:25 PM and the last group departing at approximately 3:00 PM.

What happens if my bus number changes, or my route is suppose to ride another bus in the afternoons?

All bus changes are called into the Enloe office for the afternoon announcements. Students should follow directions given and check with staff members on bus duty with additional questions.

If I am involved in After-school activities is there bus transportation to get me home?

Enloe has five after-school activity bus routes. These routes are designed using the express bus stop concept. Students can use these buses to designated stops. It is the responsibility of the parent to provide transportation from the stop home. After-School Activity buses depart at 4:45 PM Monday through Thursday. Check link on this website for additional information. Students who are suspended from the regular bus are not permitted to ride the after-school activity buses until suspension is over.

Can students who are assigned to Enloe as a transfer student catch a bus that comes to their neighborhood?

Students who are not accepted through the magnet application process and granted a transfer to attend any school in Wake County are not eligible for transportation. Questions about this process should be directed to the Office of Growth Management.

How do I request a stop to be changed or added?

Criteria for establishing stops are set by the Transportation Department and the Wake County Board of Education. The maximum walking distance for a middle or high school student is 5/10's of a mile. Any parent wishing to request a stop change can complete a Stop Location Change Form and forward it to the transportation office. A written response will be mailed to your home address within ten working - days. This form can be accessed from the link on this website.

What happens if my address changes during the school year?

Bus stops are established by the student's official address listed at the school. If a student moves the parent must provide the school with required documents to officially change their address. Once this information has been processed, it is available to the Transportation department within 24 to 48 hours. New stop information can be generated for a student at that time.

What if a student lives between two residences, can they get transportation from both?

Each student is provided with one bus stop based on their primary address. If there is a stop available to the student from their 2nd address they will be allowed to use it however no additional stops are created.

What does a student need to ride home on another bus?

Due to the number of students assigned to runs and the capacity limits students will not be allowed to ride the bus home with others students. Parents should make arrangements to provide transportation when needed.

What do I do if my bus does not come in the mornings?

Use district contact numbers to get the status on late buses. If there has been an interruption in service and you are left home without transportation a bus will be sent back to pick you up.

Will buses continue to make my assigned stop if no one uses it?

Drivers are instructed to go to stops for 5 consecutive days before the stop is removed from the bus route unless the student is sick or information has been provided to the driver. If a student wants to resume riding they should contact the transportation office to request that stop be added back to the bus route.

Why can't a student catch the bus at another stop that comes later?

Each student is assigned to one bus stop! For security/safety reasons, students are not permitted to board or exit at any stop other than the stop assigned to them.

What happens if the bus arrives on campus late in the mornings?

Security/safety officers are responsible for issuing passes for students who arrive on late buses. The officers are located either in the bus parking lot or West lobby.

What happens if a student is written- up by the bus driver?

Administrators at Enloe High School acknowledge the bus as a school related activity. Therefore they enforce Enloe High School and Wake County Board policies pertaining to discipline infractions as if the incident occurred on the schools campus. Additional information on discipline polices can be found in the student handbook.

